

MCECD Executive Director – Gordon K. Lopez

Welcome to MCECD!

Thank you for visiting our website. I hope that you find our site useful, informative, and easy to navigate. It is designed to provide you with a glimpse of the issues and projects important to 9-1-1, with the goal of advancing emergency communications into the 21st century.

It is already more than forty years since the first 9-1-1 call in the nation was made. At that time no one could have foreseen how important 9-1-1 would become in the future. Today 9-1-1 is instinctively the first place people turn to for help in times of crisis. The words, “9-1-1, what is your emergency?,” coming through a telephone are often the first sign of hope in what may feel like a hopeless situation.

9-1-1 Districts, such as the Montgomery County Emergency Communication District (MCECD) exist to improve communications on both sides of the 9-1-1 call – for those in need of help, and by those 9-1-1 Tele-Communicators whose job it is to provide efficient and effective responses to 9-1-1 calls. It is our mission to continually strive to improve the quality of 9-1-1 systems which in today’s environment calls for a highly functional, intuitive, interoperable “system of systems,” known as Next Generation 9-1-1 capable of handling voice, video, and data to enable a more tailored response to every emergency. It is essential that today’s 9-1-1 centers have the advanced technology needed to better serve 9-1-1 callers and the District is now in the process of installing such a system.

Many may not realize it but the MCECD is a separate governmental agency guided by the re-codified Texas Health & Safety Code, 772.02. The Code supports 9-1-1 as the primary emergency calling number in the State and mandates that a District’s primary purpose is to design, implement, and administer 9-1-1 systems for residents of the area it serves. Unlike other agencies that have taxing authority, the District is solely funded by flat monthly surcharges imposed on all residential and business lines of telephone companies and on Wireless (Cellular) and Voice over Internet Protocol (VoIP) carriers providing telephone service within the District’s territory.

For those desiring more in depth information on a national scale about 9-1-1 and Public Safety issues, the National Emergency Number Association (NENA) has an excellent website at www.nena.org.

Thanks again for visiting our site. We regularly update it with the latest developments in the world of emergency communications, so be sure to visit us again soon.

Best Regards,

Gordon K. Lopez, Executive Director

